

Privacy Policy ValenciaSeedFarm

<https://www.valenciaseedfarm.com>

About our privacy policy

ValenciaSeedFarm cares a lot about your privacy. We therefore only process data that we need for (improving) our services and we handle the information we have collected about you and your use of our services with care. We never make your data available to third parties for commercial purposes.

This privacy policy applies to the use of the website and the services provided by ValenciaSeedFarm. The effective date for the validity of these terms and conditions is 16/11/2018, with the publication of a new version the validity of all previous versions expires. This privacy policy describes which data about you is collected by us, what this data is used for and with whom and under what conditions this data may be shared with third parties. We also explain to you how we store your data and how we protect your data against misuse and what rights you have with regard to the personal data you provide to us.

If you have any questions about our privacy policy, please contact us.

About data processing

Below you can read how we process your data, where we store it (or have it stored), which security techniques we use and for whom the data is transparent.

Email

We use the services of Microsoft for our regular business e-mail traffic. This party has taken appropriate technical and organizational measures to prevent misuse, loss and corruption of your and our data as much as possible. Microsoft does not have access to our mailbox and we treat all our e-mail traffic confidentially.

Payment processors

We use the platform of Mollie to handle payments in our webshop. Mollie processes your name, address and residence details. Mollie has taken appropriate technical and organizational measures to protect your personal data. Mollie reserves the right to use your data to further improve the service and to share (anonymized) data with third parties in this context.

In the event of an application for a deferred payment (credit facility), Mollie shares personal data and information regarding your financial position with credit rating agencies. All the above-mentioned guarantees with regard to the protection of your personal data also apply to the parts of Mollie's services for which they engage third parties.

Mollie does not store your data for longer than permitted by law.

Shipping and logistics

If you place an order with us, it is our job to have your package delivered to you. We use the services of PostNL, DPD and DHL to carry out the deliveries. It is therefore necessary that we share your name, address and residence details with PostNL, DPD and DHL.

PostNL, DPD and DHL only use this data for the purpose of executing the agreement. In the event that PostNL, DPD and DHL engages subcontractors, PostNL, DPD and DHL will also make your data available to these parties.

Purpose of the data processing

General purpose of the processing

We only use your data for the purpose of our services. This means that the purpose of the processing is always directly related to the assignment you provide. We do not use your data for (targeted) marketing. If you share information with us and we use this information to contact you at a later time - other than at your request - we will ask you for explicit permission for this. Your data will not be shared with third parties, other than to comply with accounting and other administrative obligations. These third parties are all kept confidential by virtue of the agreement between them and us or an oath or legal obligation.

Automatically collected data

Data that is automatically collected by our website is processed with the aim of further improving our services. This data (for example your IP address, web browser and operating system) is not personal data.

Cooperation with tax and criminal investigations

In some cases, ValenciaSeedFarm can be held on the basis of a legal obligation to share your data in connection with government tax or criminal investigations. In such a case, we are forced to share your data, but we will oppose this within the possibilities that the law offers us.

Retention periods

We keep your data as long as you are our client. This means that we keep your customer profile until you indicate that you no longer wish to use our services. If you indicate this to us, we will also regard this as a request to forget. On the basis of applicable administrative obligations, we must keep invoices with your (personal) data, so we will keep this data for as long as the applicable term runs. However, employees no longer have access to your client profile and documents that we have produced as a result of your assignment.

In some cases, ValenciaSeedFarm can be held on the basis of a legal obligation to share your data in connection with government tax or criminal investigations. In such a case, we are forced to share your data, but we will oppose this within the possibilities that the law offers us.

Your rights

On the basis of the applicable Dutch and European legislation, you as a data subject have certain rights with regard to the personal data processed by or on behalf of us. We explain below which rights these are and how you can invoke these rights.

In principle, to prevent misuse, we only send copies and copies of your data to your e-mail address already known to us. In the event that you wish to receive the data at a different e-mail address or, for example, by post, we will ask you to identify yourself. We keep records of processed requests, in the event of a request for forgetting we administer anonymized data. You will receive all statements and copies of data in the machine-readable data format that we use within our systems.

You have the right at all times to file a complaint with the Dutch Data Protection Authority if you suspect that we are using your personal data in the wrong way.

Right of inspection

You always have the right to inspect the data that we process or have processed and that relate to your person or can be traced back to you. You can make a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your request is granted, we will send you a copy of all data with an overview of the processors who have this data at the e-mail address known to us, stating the category under which we have stored this data.

Right of rectification

You always have the right to have the data that we process or have processed and that relate to your person or can be traced back to you adjusted. You can make a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your request is granted, we will send you a confirmation that the data has been adjusted to the e-mail address known to us.

Right to restriction of processing

You always have the right to limit the data that we process or have processed that relate to your person or that can be traced back to you. You can make a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your request is granted, we will send you a confirmation to the e-mail address known to us that the data until you lift the restriction will no longer be processed.

Right to portability

You always have the right to have the data that we process or have processed and that relate to your person or can be traced back to you, have it performed by another party. You can make a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your request is granted, we will send you copies or copies of all data about you that we have processed or that have been processed on our behalf by other processors or third parties to the e-mail address known to us. In all likelihood, we will no longer be able to continue the service in such a case, because the secure linking of data files can then no longer be guaranteed.

Right to object and other rights

In such cases, you have the right to object to the processing of your personal data by or on behalf of ValenciaSeedFarm. If you object, we will immediately stop the data processing pending the handling of your objection. If your objection is justified, we will make copies and/or copies of data that we process or have processed available to you and then permanently discontinue the processing.

Cookies

Google Analytics

Cookies are placed via our website from the American company Google, as part of the "Analytics" service. We use this service to keep track of and to get reports on how visitors use the website. This processor may be obliged to provide access to this data on the basis of applicable laws and regulations. We have not allowed Google to use the obtained analytics information for other Google services.

Third Party Cookies

In case that software solutions from third parties use cookies, this is stated in this privacy statement.